

# Terms of Service - Imani AI (PTY) LTD

## Key Terms Sections

### Acceptable Use

Users may not:

- Abuse or overload the service
  - Attempt unauthorized access
  - Submit unlawful or malicious content
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### Service Availability

We make commercially reasonable efforts to maintain the availability, reliability, and performance of the service.

Certain functionality depends on third-party platforms and infrastructure providers, including:

- Atlassian Jira and Forge services
- Google Cloud infrastructure
- Google Gemini API services

Accordingly, service availability may be impacted by outages, maintenance events, rate limits, or disruptions affecting those providers.

Features may change as the product evolves.

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### Limitation of Liability

Imani AI is not liable for:

- Project delays
- Incorrect AI-generated output
- Data loss caused by third-party providers

Liability is limited to the maximum extent permitted by law.

## **Intellectual Property**

Users retain ownership of their Jira content.

Generated outputs remain the responsibility of the customer organization.

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